Call for Tender

Travel Agency Services

Annex II – Financial Offer Template

Eurochambres – the association of European chambers of commerce and industry – represents over 20 million businesses via its network of national chambers across Europe. Chambers' member businesses – of which around 93% are SMEs - collectively employ over 120 million people.

Please insert your financial offer (transaction fees) in the table below:

PRODUCT	FEES	DRIVER	Belgium
			EUR
			Online
Air	Air booking - Intercontinental	Per booking	
	Air booking - International	Per booking	
	Air booking - Domestic	Per booking	
Air Low Cost	Low cost booking	Per booking	
Rail	Rail booking - Domestic	Per booking	
	Rail booking - International	Per booking	
Hotel	Hotel Egencia/Expedia/Published	Per booking	
	Hotel CNR (Negotiated)	Per booking	
	Private hotels	Per booking	
Car	Car reservation	Per booking	
Additional customer services (linked to existing booking)	Modification - Air	Per modification	
	Modification - Rail	Per modification	
	Modification - Car	Per modification	
	Modification - Hotel	Per modification	
	Exchange - Air - Domestic	Per exchange	
	Exchange - Air - International	Per exchange	
	Cancelation - Air	Per cancellation	
	Cancelation - Rail	Per cancellation	
	Cancelation - Car	Per cancellation	

	Cancelation - Hotel	Per cancellation	
	Refund - Air	Per refund	
	Refund - Rail	Per refund	
	Refund - Car	Per refund	
	Refund - hotel	Per refund	
	After hours assistance (outside opening hours)	Per call	
	Visa service	Per action/item	

If the Tenderer is able to offer domestic accommodation and travel booking services within Türkiye, please fill out the following table:

PRODUCT	FEES	DRIVER	Türkiye TRY Online	Türkiye TRY Offline
Air	Air booking - Intercontinental	Per booking		
	Air booking - International	Per booking		
	Air booking - Domestic	Per booking		
Air Low Cost	Low cost booking	Per booking		
Rail	Rail booking - Domestic	Per booking		
	Rail booking - International	Per booking		
Hotel	Hotel Egencia/Expedia/Published	Per booking		
	Hotel CNR (Negotiated)	Per booking		
	Private hotels	Per booking		
Car	Car reservation	Per booking		
Additional customer services (linked to existing booking)	Modification - Air	Per modification		
	Modification - Rail	Per modification		
	Modification - Car	Per modification		
	Modification - Hotel	Per modification		
	Exchange - Air - Domestic	Per exchange		
	Exchange - Air - International	Per exchange		
	Cancelation - Air	Per cancellation		

	Cancelation - Rail	Per cancellation		
	Cancelation - Car	Per cancellation		
	Cancelation - Hotel	Per cancellation		
	Refund - Air	Per refund		
	Refund - Rail	Per refund		
	Refund - Car	Per refund		
	Refund - hotel	Per refund		
	Agent-assisted fee	Per service		
	Special request fee	Per service		
	After hours assistance (outside opening hours)	Per call		
	Visa service	Per action/item		

Signed by the legal representative of the Tenderer

Name

Function

Date

Signature